



ABILITY COUNTS, INCORPORATED

PROVIDING VOCATIONAL TRAINING TO INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES

Ability Counts counts on real-time monitoring capability provided by NOVAtime 3000 Enterprise Edition coupled with the Phone-in module to manage their mobile workforce

NOVAtime's second generation phone-in module supports companies with a mobile workforce. The phone-in module is connected directly to NOVAtime's database, and it processes employee punch-data "real-time"—eliminating the traditional import process of other similar systems. It also supports schedule review and lockouts, and supervisor instructional voicemail.

Ability Counts, Inc., a California accredited non-profit rehabilitation organization, uses NOVAtime 3000 Enterprise Edition with the Phone-In module to manage their workforce.

Ability Counts was organized by a number of concerned educators and employers who saw a need for a community workplace for adults with developmental disabilities; which would emphasize meaningful work, high production, and quality employment training.

The fundamental philosophy of Ability Counts is based on "improving the quality of life" for the people they serve. People with various vocational disabilities are trained to be more self sufficient, and through partnerships between local industries and those enrolled in the Ability Counts instructional programs, enrollees are placed in meaningful jobs. Ability Counts continues to grow in employment and training options, as well as the number of persons with disabilities served since 1980.

Ability Counts had outgrown their previous Time and Attendance system and needed a new Workforce Management solution that would properly track employees assigned to work at various local partners, and to support their ever growing and demanding reporting needs.

Ability Counts chose NOVAtime 3000 Enterprise Edition, presented by Pacific Time Systems of Brea, California, after careful research and study. James Ramirez, Technical Manager at Pacific Time Systems, commented, "The NOVAtime Phone-In Module was proposed because it was the ideal solution for tracking Ability Counts' mobile workforce. Many employees work at various locations in the greater Riverside and Orange County areas in California, and the Phone-In module provides a cost-effective way of tracking their attendance activity." James added, "All time punches come into the NOVAtime system in real-time—which allows Ability Counts to monitor attendance in real-time. There's no data collection. NOVAtime's Supervisor Web Services empowers supervisors at Ability Counts to manage their employees anytime, anywhere."

"We needed an automated, easy-to-use scheduling and time-and-attendance system that would help us to manage our mobile employees who are assigned to work at various client locations, and to allow us to focus our energies on our core business: develop and enhance careers for people with vocational disabilities, and to serve the diverse group of public and private organizations partnering with us," explained Jeff Zimarik, Payroll/HR Dept, Ability Counts.

"NOVAtime is so easy for everyone to use, and we love how simple it is for us to customize our reports. Our employees enjoy many of NOVAtime's friendly features in the Phone-In solution, such as hearing their name when calling to clock in or out. Our management team likes the smooth system implementation handled by Pacific Time Systems. NOVAtime's solution has helped us to improve our productivity, reduce the time and burden of tracking employee attendance, lower our company's payroll processing costs, and to fulfill our complex reporting requirements," Jeff stated.